



COVID-19 residential home visitor policy

Overview

All care homes have been closed to all visitors since 23 March 2020.

As we enter the recovery phase of the pandemic, the importance of facilitating visits to stimulate wellbeing is recognised. We need to maintain 'infection free' communities in our residential homes and so visitors will still not be permitted to access any area other than the garden at present.

This will be effective from Saturday 5th September 2020.

Policy

Visits will only be facilitated in the following way:

- They will be Pre-booked with the location and visitors will be required to stick to the agreed time.
- Visits will take place in the outside areas of the properties in an area set out and indicated.
- Visitors must enter and leave via a designated route.
- Visiting times are in hour slots, inclusive of weekdays and weekends. We would ask that visitors keep to their booked time slot.
- Guidance is that only one nominated visitor can attend and this designated visitor will be the only person who is able to visit on an ongoing basis.
- There will be a process to follow for each visit whereby we will take additional details prior to admitting visitors in order to complete a 'Visitors Checklist for each visit
- All visitors will be asked to confirm they are symptom free and well
- If there are concerns raised following completion of the 'Visitors Checklist' then the staff member has the right to cancel the visit
- Hand hygiene to be performed before and after the visit
- All visitors must wear a surgical face mask (provided by the Homefield)
- Social distancing in accordance with government guidelines should be adhered to
- We would not advise Physical contact and in the event of difficulties with this the staff member has the right to cancel the visit.
- Visitors will not be able to use any facilities within the house so any refreshments will need to be brought in.
- There will be no toilet facilities available to visitors
- If there is a breach of any of the above measures, the visitor will be asked to leave and future visits may not be possible
- If there is a second peak of Covid-19 in the local community or nationally that causes concern, and potentially puts the people living and working in the home at risk, Homefield will revert to closure to protect the community

To be reviewed on any change of government guidance.